

How Telia Company works to prevent the use of Conflict Minerals

Telia Company recognizes the risks associated with Conflict Minerals. Mining of these minerals in e.g. the Democratic Republic of Congo (DRC) and adjoining countries as well as other conflict-affected or high-risk countries has been linked to armed conflict and human rights abuses, support of corruption and money laundering as well as environmental degradation. As part of our human rights agenda, we therefore require our suppliers to take steps to assure that Conflict Minerals are not used in any of the equipment we buy from them.

Our commitments and responsibilities

Telia Company's [Code of Responsible Business Conduct](#) defines requirements to ensure the highest degree of ethical business practices and behavior. As stated in our [Human Rights Policy](#), we recognize our responsibility to respect and support human rights in all business operations and endeavor to find opportunities to engage and use our leverage in our business relationships to proactively respect and support human rights. We are committed to human rights due diligence, an ongoing risk management process, in order to identify, prevent, mitigate and account for how we address adverse human rights impacts, and we are committed to continuously engage with stakeholders to understand potential and actual human rights impacts such as forced or child labor.

Besides our own commitments, we also have a responsibility to respect human rights and to make sure to avoid being complicit in human rights abuses, as set out in the [UN Guiding Principles on Business and Human Rights](#) and other international guidance. These standards help companies to respect human rights and to avoid contributing or being linked to Conflict Minerals through their supply chain practices. Hereto, regulation has emerged. The [EU Conflict Minerals Regulation](#) aims to help stem trade in four minerals; tin, tantalum, tungsten and gold. The regulation refers to [OECD Due Diligence Guidance](#) and sets out rules for different parts of the value chain. Operating beyond the metal stage, Telia Company does not have obligations under the regulation, but is expected to use reporting and other tools to make our due diligence more transparent.

Our approach

Telia Company views activities which cause or contribute to human rights violations as unacceptable. We are committed to source from suppliers which only use tin, tantalum, tungsten and gold from responsible sources (including those within the DRC region), and work with our suppliers to perform appropriate due diligence to identify, and remove, Conflict Minerals from our supply chain.

Telia Company's [Supplier Code of Conduct](#) includes specific, actionable and auditable requirements on suppliers providing products to Telia Company that contain tin, tantalum, tungsten and gold necessary for the functionality and/or production of the supplied product. Telia Company includes the issue of Conflict Minerals in relevant supplier audits.

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Whistleblowing and Speak-Up Line

Telia Company is committed to conduct our business with the highest possible standards of transparency, integrity and accountability. We encourage all our employees and stakeholders to speak up if they suspect serious wrong doings and share their concerns. More information [here](#).

